

# American Airlines Maintenance Services

---

12.5.08



# The AA-MRO Commitment

---

**We're dedicated to MRO Superiority and Value.**

- **We're serious:** Seriously committed and marketplace competitive
- **We're overhaul for the long haul:** 80 years of excellence and growing
- **You're our focus:** Every customer has top priority, every job is important



# AA-MRO Services

---

- **Airframe:** We know why — and how — you fly, every nuance
- **Engines:** Why replace parts when they can be repaired?
- **Modifications:** Comprehensive, major structural and electronics modifications, plus interiors, weight reductions and winglets
- **Components & Avionics:** Developing repairs, researching problems, eliminating no-fault-found
- **Emergency Services:** Always ready when you need us most



## The AA-MRO Emergency Services

---

- **Experience:** The world's largest, most experienced overhaul and line maintenance operations
- **Expeditious:** Getting you back in the air safely and quickly
- **Everywhere:** From the U.S. and Latin America to Western Europe



# AA-MRO Is Your Best Maintenance Source

---

- 24/7 emergency maintenance
- Best value airframe service
- Largest, most experienced line maintenance operation
- Engineering experts
- Comprehensive component support
- World-class engines and APUs
- Avionics to meet custom needs
- Composite craftsmanship
- Landing gear; industry expertise



# AA-MRO Overhaul Bases

---



**Fort Worth**



**Tulsa**



**Kansas City**



# AA-MRO Modifications

---

- Engineering and documents custom-tailored for you
- Services to assemble kits specifically for you
- Extensive capabilities — just for you:
  - 757 and 767 Pylon Mods
  - 737, 757 and 767 Winglets (save you 3%-7% on fuel)
  - Complete avionics upgrades
  - Fuel-saving mods
    - UFI*
    - Weight removal*
    - New lightweight cargo liners*
  - Interior upgrades and configuration changes



# AA-MRO Global Certifications

---

- Chile
- Canada
- Australia
- China
- EASA
- Qatar



# AA-MRO Parts

---

- **Leasing, sales and loan**  
Engines, APUs, components, landing gear and flight controls
- **Spare parts**  
Instant access to \$1.2 billion in spare parts inventory  
(2,300 flights a day)



# AA-MRO Facility Capabilities



# AA-MRO Training

---

Whether in person or e-learning, in English or multi-lingual options, AA-MRO mechanics are the best-trained in the industry — and available to train your team...



## Why AA-MRO? Easy...

---

- Eight decades of aviation repair experience
- The most extensive MRO capacity in the western world
- Our engine shop: capability for GE and P&W
- Our mechanic experience: Each one has nearly 20 years of experience, 99% licensed
- FAA Diamond Award for training
- Vigorous dedication to continuous improvement
- More than 90 satisfied clients



## AA-MRO: Quality isn't just our business, it's our way of life

---

- We partner with regulatory authorities for more intense monitoring than any domestic or foreign competitor
- We hold FAA, EASA repair and many other certificates
- We complete more internal audits than any entity in the industry



AA  
MRO

The logo features the letters 'AA' in a stylized font, with the first 'A' in red and the second in blue. Below this, the letters 'MRO' are displayed in a large, bold, sans-serif font. The 'M' is grey, and the 'RO' is white. A solid blue square is positioned behind the 'RO' and extends to the right. A small 'SM' trademark symbol is located at the bottom right corner of the blue square.